


September 10, 2008

### JobNet Business Help Phone Numbers and Email Addresses

Changes have been made to the JobNet Business-Staff "help" text on the bottom of the Welcome screen. A toll-free number is now available for the DET Call Center, in addition to the 608-267-9690 number.

The email address did not change. Effective immediately, **staff** with a JobNet Business issue, problem, or suggestion should use the [DWSJOBNETHELP@dwd.state.wi.us](mailto:DWSJOBNETHELP@dwd.state.wi.us) email address instead of contacting Linda Williamson or Rebecca Powell directly. Thank you.

**JobNet Business - Welcome**



**Welcome to Wisconsin's JobNet Business System**

This web site is designed and tested for use with Internet Explorer v6.0. Using other Internet Explorer versions may yield unpredictable results. JobNet Business is not available through other browsers.

**System Messages**  
Wednesday, September 10, 2008

**JobNet Business will be unavailable starting around 5:30 p.m. on Wednesday, September 10th.**

**Please logout before that time so your work is not lost.**

**JobNet Business will be available again on Thursday, September 11th.**

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The state is aware of the recent production release of Internet Explorer 7.0. While many partner agencies do not allow users to download software, some locations might do so. As a result we'd like to strongly recommend that our partner agencies do not install IE 7.0 for some time while the state tests all applications to ensure that they continue to work as expected. While we don't expect widespread issues, we have already identified several applications and tools that no longer work as expected. We anticipate it could take several months to flesh out and resolve all issues. Your patience and cooperation are appreciated.

For JobNet Business assistance, please call the DET Call Center at 608-267-9690 or 1-888-513-5633, choose option 2 at the prompt. Or, you may send an email to: [DWSJOBNETHELP@dwd.state.wi.us](mailto:DWSJOBNETHELP@dwd.state.wi.us).

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Changes have been made to the JobNet Business-Employer "help" text on the bottom of the Welcome screen. **Employers** with JobNet Business questions or problems should call the Wisconsin JobNet Call Center at **1-888-671-5627**.

Effective immediately, **employers** with a JobNet Business question or problem should use the [WJJobOrders@dwd.state.wi.us](mailto:WJJobOrders@dwd.state.wi.us) email address.



**Welcome to Wisconsin's JobNet Business System**

**System Messages**  
Wednesday, September 10, 2008

**JobNet Business will be unavailable starting around 5:30 p.m. on Wednesday, September 10th for approximately 3 hours.**

**Please logout before 5:30 p.m. so your work is not lost.**

For JobNet Business assistance, please call the Wisconsin JobNet Call Center at 1-888-671-5627  
or you may send an email to [WJJobOrders@dwd.state.wi.us](mailto:WJJobOrders@dwd.state.wi.us).

For other **Business Services** provided by Wisconsin Job Centers go to [www.wisconsinjobcenter.org/business](http://www.wisconsinjobcenter.org/business)

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This web site is designed for use with Internet Explorer v6.0 or higher and Netscape v7.2 or higher. Using other browsers will not present the information properly. If the browser installed on your PC does not meet this standard, please upgrade your browser to a later version.

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This message has been posted to the web site (<http://www.wisconsinjobcenter.org/jobnetbiz>) that holds the JobNet Business announcements. The archive holds the current edition, and all previous editions.

These editions are delivered in Adobe PDF format for online reading or downloading. The web site has a link to the DWD Viewers Download Page (<http://dwd.wisconsin.gov/viewers.htm>) to find links to software which may be necessary to view the publications.

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