

July 17, 2007

Training Opportunity

Knowing How Your Program is Doing, Sooner: Using Real-Time Measures to Manage for Quality Services for Wisconsin's Workforce Programs

So much is riding on program outcomes. Case managers and program managers, how can you know sooner whether you are heading in the right direction and where you might need to make changes to improve the quality of your participant outcomes and your overall programs?

In this workshop we will explore how you can improve performance and management of your case loads and programs by focusing on key participant outcomes. You will also see how real-time indicators help determine whether your case loads and programs are on the right track in achieving key outcomes and goals. Several activities will allow you to apply what you are learning to your own state and local area context. In particular, this workshop will look at indicators that can help project outcomes under the Common Measures.

The workshop will occur in two tracks: one for Youth program managers and staff, and one for Adult/Dislocated Worker/Wagner-Peyser/VETS/TAA program managers and staff.

The Performance Summit will also include information on data quality and its relationship to data validation – a US Department of Labor perspective, as well as a briefing on the TESSA System.

See “Additional Relevant Information” for Summit Attendees Pre-requisites.

Target Audience:

Statewide, WIA (adult, dislocated workers & youth) program staff and managers, TAA Program staff and managers, Wagner-Peyser/VETS Employment Programs, WDB directors and staff who monitor local programs, WDB Youth Council Members, Job Service District Directors, and Job Center staff.

Location:

Madison Crowne Plaza
4402 E Washington Ave
Madison, WI 53704
(608) 244-4703
1-(877) 227-6963 –or- (877) CROWNE

Date/Time:

Wednesday, August 15, 2007

8:00 to 9:00 a.m. Registration
9:00 a.m. to 4:00 p.m. Summit Program

Trainers/Presenters:

Social Policy Research Associates:
Alicia Gash, Sandra Harvey, Vinz Koller, and Melissa Mack

USDOL/ETA representative: Traci DiMartini

TESSA Presenters:
West Central Wisconsin staff: Bob Batchelor and Richard Price

Registration Fees: None

Deadline for Registration: August 10, 2007

Hotel Reservations: A block of rooms at \$62 per night is being held at the Madison Crowne Plaza Hotel call the hotel at and identify your self as part of the Department of Workforce Development

Hotel Reservations Deadline: July 31, 2007

Maximum Enrollment: 120

Minimum Enrollment: 50

Additional Relevant Information: [Agenda](#); [Registration procedure](#)

Youth Program Attendees:

Pre-requisite: Complete online training on *Enhancing WIA Performance Outcomes for Older & Younger Youth* available at <http://www.spra.com/PEP/youth.shtml>. Come prepared with questions!

Adult, Dislocated Worker, Wagner-Peyser, VETS, TAA Programs Attendees:

Pre-requisite: Staff to WIA Adult and Dislocated Worker Programs complete the online training on *Enhancing WIA Performance Outcomes for Adults and Dislocated Workers* available at <http://www.spra.com/PEP/adult.shtml>.

Staff to Wagner-Peyser/ VETS Programs Attendees:

Pre-requisite: Staff to Wagner-Peyser/VETS Programs complete the online training on *Enhancing Common Measures Performance Outcomes for Wagner-Peyser/ VETS employment services* available at <http://www.spra.com/PEP/wpvet.shtml>.

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This message has been posted to the web site (<http://www.wisconsinjobcenter.org/jobnetbiz>) that holds the JobNet Business announcements. The archive holds the current edition, and all previous editions.

These editions are delivered in Adobe PDF format for online reading or downloading. The web site has a link to the DWD Viewers Download Page (<http://dwd.wisconsin.gov/viewers.htm>) to find links to software which may be necessary to view the publications.

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