

# Knowing How Your Program is Doing, Sooner:

## Using Real-Time Measures to Manage for Quality Services for Wisconsin's Workforce Programs (Summit)

Madison Crown Plaza, 4402 East Washington Ave., Madison, WI  
(9:00 a.m. to 4:00 p.m.)  
August 15, 2007

### Audience: Workforce Programs Managers and Staff

- Workforce Investment Act (WIA) Adult, Dislocated Workers & Youth Programs
- Trade Adjustment Assistance (TAA) Program
- Wagner-Peyser /VETS Employment Programs
- Workforce Development Board directors and staff who monitor local programs
- Service Provider Managers (Including Case Management Leads)
- WDB Youth Council Members
- Job Service District Directors
- Job Center Staff
- State Staff

## AGENDA

- 9:00 to 9:05 a.m. **Welcome/Introductions**
- 9:05 to 9:45 a.m. **Data Quality and Its Relationship to Data Validation -**  
Traci DiMartini  
US DOL/Employment & Training Office - Washington, D.C.
- 9:45 to 10:00 a.m. AM Break
- 10:00 a.m. to noon **Using Real-Time Measures to Manage for Quality Service Program Tracks:**
- Track A. WIA Older and Younger Youth Programs**  
Vinz Koller and Sandra Harvey, SPRA facilitators
- Track B. WIA Adult and Dislocated Workers Programs, and Wagner-Peyser/VETS Employment Programs**  
Melissa Mack and Alicia Gash, SPRA facilitators
- 12:00 to 12:50 p.m. Lunch
- 1:00 to 3:00 p.m. **Using Real-Time Measures to Manage for Quality Service Program Tracks (continued):**
- Track A. WIA Youth Programs**  
Vinz Koller and Sandra Harvey, SPRA facilitators
- Track B. WIA Adult and Dislocated Workers Programs, and Wagner-Peyser/VETS Employment Programs**  
Melissa Mack and Alison Gash, SPRA facilitators
- 3:00 to 3:15 p.m. PM Break
- 3:15 to 3:45 p.m. **TESSA Briefing**  
Bob Batchelor and Richard Price  
West Central Wisconsin Workforce Development Board
- 3:45 to 4:00 p.m. **Summit Wrap up**  
Nancy Bryan, Program Performance and Policy Analyst  
DWD/Division of Employment and Training
- 4:00 p.m. Adjourn