

October 20, 2003

## Summary of Comments from Employer Record System (ERS) Focus Groups

Attached is a summary of comments received from the ERS Focus Groups conducted in late May and June. Five sessions were held statewide with regular ERS users, and three sessions were held statewide with less frequent or non-users of ERS. The summary contains unduplicated comments from all sessions, grouped into categories such as "Suggested Enhancements".

Some items have *blue italicized* comments after them, which explains something or answers the question.

(attachments)